



# NEWS

**FOR IMMEDIATE RELEASE**  
October 8, 2012

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## **CAPA at 25: Diverse and Broad-Based Support Responsible for CAPA's Success**

### **The Nation's Leading Collision Repairers, Part Distributors, and Insurance Companies Have All Worked with CAPA in the Name of Quality**

Washington, D.C. – One of the main reasons for the remarkable success of CAPA (43 manufacturer participants, over 13,350 part applications and the 5.6 million high quality CAPA Certified parts available just last year alone) is the broad diversity of support CAPA has received during the past 25 years.

“While many elements have contributed to CAPA’s success, two of the most critical are the involvement of America’s leading collision repairers in developing the program and the significant financial contributions from insurers. These two factors have enabled CAPA to develop a strong, legitimate, transparent and publicly available set of standards,” said Jack Gillis, Executive Director of CAPA. “While aftermarket parts have always been controversial with body shops, the nation’s collision repair *leaders* have stepped up and contributed their expertise to CAPA. Beginning with CAPA’s first collision repairer board member Dick Cossette, and continuing today with leaders like Bob Anderson and Clark Plucinski, CAPA has made incorporating the expertise of those who use the parts the top priority in developing the standards.”

“Our ability to follow the advice, suggestions and needs of the leading collision repairers has been a function of having the resources to do just that. CAPA would simply not have been possible without the enormous financial support of some of the nation’s leading insurers. That support, while necessary, has not been without controversy. “When I began as Executive Director of CAPA I asked for assurance from the founders to independently develop the strongest most effective standards. While I may have been initially skeptical, time and again when additional funds were needed for new standards, expensive research, developing new test methods, and sophisticated full vehicle crash testing, CAPA’s insurance members were unwavering in their support of CAPA. Today, thanks to initial and long-standing funding, CAPA standards are strong, legitimate and represent the best way for consumers and the market to identify alternative crash parts that are truly comparable to car company brand parts.” Now, we are happy to report that less than 18% of CAPA’s operating expenses come from insurers. Nevertheless, that support enables CAPA to maintain the strictest of standards.

The list of industry leaders (below) who have contributed to CAPA reads like a “Who’s Who” of collision repair in the last 25 years. In an industry often known for adversity, CAPA has enjoyed advice and support from this extraordinarily diverse group of industry leaders.

The byproduct of this unique collaboration is evidenced by not only the dramatic improvement in parts bearing the CAPA seal, but the dramatic increase in CAPA parts. 2011 saw a nearly 20% increase in CAPA part availability. “Remarkably, neither CAPA standards nor the use of CAPA Certified parts is mandatory, so as a consumer advocate, CAPA’s effectiveness in protecting consumers against overpriced and poor quality parts is most gratifying,” said Gillis.

The following list indicates the many well-known and respected industry leaders who have contributed their support and expertise to CAPA during the past 25 years. These are members and former members of CAPA’s Board and Technical Committee.

Tim Adelman, ABRA, Inc.  
 August Alegi, GEICO  
 Bob Anderson, Anderson’s Automotive Services  
 Jack Billington, USAA  
 Frank Bradbury, Liberty Mutual  
 Bill Breslin, USAA  
 Bill Brower, Liberty Mutual  
 Wayne Brown, SAFECO  
 Ron Brown, State Farm  
 Alan Bush, USAA  
 Don Cameron, Allstate/Tech-Cor  
 John Cappabianca, Liberty Mutual  
 Bob Cheesman, State Farm  
 Jerry Chen, DEPO-Maxzone  
 David Chen, Jui Li  
 Ray Chen, PartsChannel, Inc.  
 Jeff Chen, TYG Products  
 Mike Chiu, Pro Fortune  
 Tim Clarke, SAFECO  
 Vince Claudio, SAFECO  
 Jim Cochran, Action Crash Parts  
 Gerry Colbert, State Farm  
 Dick Cossette, Lehman’s Garage  
 Jerry Dalton, Craftsman Autobody  
 Bill Daly, Allstate  
 Bill DeGrocco, GEICO  
 Clarence Ditlow, Center for Auto Safety  
 Bill Dornon, Action Crash Parts  
 Ed Eaton, Veng/Keystone  
 John Edelen, Allstate  
 Scott Edwards, Veng USA  
 Rod Enlow, RENLOW Auto Tech Consulting, Inc.  
 Warren Farrar, State Farm  
 Don Feeley, City Body & Frame  
 David Fish, Liberty Mutual  
 Wayne Fish, Southwest Plating

Sharyn Germ, Consultant  
 Jackie Gillan, Advocates for Auto Safety  
 Don Gorman, P-G Products  
 Robert Graham, Center for Auto Safety  
 Buck Haddock, Eagle Automotive  
 Scot Hansen, Collision Parts Network  
 Jerry Harn, Allstate  
 Carl Hartman, Keystone/LKQ  
 Don Hill, State Farm  
 Charlie Hogarty, Keystone/LKQ  
 Tom Holmes, Fit-Rite  
 Fred Hoyle, PBSI  
 Jack Hsieh, API  
 Steve Huang, TYG Products  
 Mel Hunke, High Impact Workshops  
 Pete Ingham, State Farm  
 Ben Kelley, Center for Auto Safety  
 Don Keenan, Keenan & Sons  
 Mike Kido, Center for Auto Safety  
 Michael Koren, Continental Auto Parts  
 Jerry Kottschade, Jerry’s Body Shop  
 Jackson Kwok, Genera/TYC  
 Joe Lacy, GEICO  
 Bill Leise, State Farm  
 Tom L’Hote, State Farm  
 Mac Liao, Ensure-Tech  
 Robert Lockwood, Harleysville  
 Bob Logan, USAA  
 Keith Manich, Sterling Auto Body  
 Kelly McCarty, Carty’s Collision Center  
 David McCreight, Collision Resources Inc.  
 Frank McGibony, Allstate  
 Bob Mecherle, State Farm  
 Gary Mellini, Allstate  
 Sean Milligan, Polywheels  
 Daniel Morrissey, PartsChannel, Inc.  
 Ron Nagy, Nagy’s Collision Center  
 Nick Notte, Allstate

Brian O'Connor, Liberty Mutual  
John Palumbo, PartsChannel, Inc.  
Tony Passwater, QASI  
Clark Plucinski, The Boyd Group  
Paul Ramsey, Travelers  
Jim Reed, Consultant  
Rich Rosenthal, Allstate/USAA  
Ed Salamy, K.S.I. Trading Corp.  
Nick Scheid, API  
Mike Schoonover, Schoonover Bodyworks  
Ed Schrenk, USAA  
Jeanne Silver, Butterfield Bodyworks  
Bill Smeal, Choice Bumper  
Jim Smith, Action Crash Parts  
Jeff Smith, Keystone/LKQ  
Bob Smith, Storm Appraisal  
Charlie Sollars, State Farm  
Ben Steinman, Ben's Auto Body  
Phil Storm, AutoLign

Doug Theiss, Nationwide  
Don Vestal, Eagle Automotive  
Butch Viccellio, USAA  
Chad Wadsworth, AutoLign  
Carol Waldron, State Farm  
Mike West, Southtowne Auto Rebuild  
Maureen Willett, State Farm  
Tom Willson, Liberty Mutual  
Mark Woirol, Allstate/Tech-Cor  
Kim Wood, Northstar/NECO  
Joe Woodin, M-66 Auto  
Israel Yzaguirre, USAA  
Eldon Zigler, Nationwide

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*The Certified Automotive Parts Association, founded in 1987, is the nation's only independent, non-profit, certification organization for automotive crash parts whose sole purpose it to ensure that both consumers and the industry have the means to identify high quality parts via the CAPA Quality Seal. CAPA is an ANSI accredited standards developer for competitive crash repair parts. For more information see [www.CAPAcertified.org](http://www.CAPAcertified.org).*