



NEWS

FOR IMMEDIATE RELEASE

February 12, 2014

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CAPA's Technical Committee Elects Enlow and Bush to Chair and Vice Chair

WASHINGTON, DC – The Certified Automotive Parts Association announced today the election of Rod Enlow of RENlow Auto Technical Consulting, Inc. of San Antonio, TX and Alan Bush of USAA, San Antonio, TX as chair and vice-chair of CAPA's Technical Committee.

CAPA's Technical Committee is unique in the collision repair industry and is comprised of nationally recognized collision repairers, part distributors, manufacturers, insurers, and quality experts. The Committee reviews, develops, and approves CAPA's publically available quality standards. The Committee operates on a fully transparent and consensus basis and its crash parts standard development process has been approved by the American National Standard Institute (ANSI).

CAPA's newly elected chair, Rod Enlow, is President and CEO of RENlow Auto Technical Consulting, Inc. which provides training and process solutions to the automotive insurance and repair industry. He was previously Vice President of Industry Relations for Coordinating Committee for Automotive Repair and prior to that, Director of Auto Industry Affairs for USAA Property and Casualty Insurance retiring in 2003 after 27 years of service. As USAA's primary liaison with the collision repair industry, Rod built and executed the business plan for USAA's Auto Technical Training Center and became its' first Director of Operations for the Claims Training Division. He was with General Motors Corporation for eight years as an Auto Adjuster with their GMAC/MIC finance/insurance subsidiary. Rod attended San Antonio College and General Motors Institute, (now Kettering University), and the Darden School of Executive Management Training.

Rod is active in numerous industry functions including the Collision Industry Foundation's Board of Trustees, past chairman of I-CAR International Executive Committee and Board, inducted into the Collision Industry Hall of Eagles in 2003, CIC Gold Pin Participant, and was a previous chair of the CAPA Technical Committee. He is also a member of Society of Automotive Engineers, South Texas Board of Governors.

Alan Bush, CAPA's newly elected Technical Committee vice-chair, has over 28 years of experience in the property and casualty field, 24 of them with USAA. He has served two previous terms with the CAPA Technical Committee and returned to the committee in 2012.

Alan began his career as a body repair apprentice, moving on to become a repair technician, dealership body shop assistant manager, insurance appraiser, and is currently staff claims advisor for USAA. Alan earned his Bachelor of Science degree in Business Administration with honors from the University of Phoenix and has successfully completed Chief Frame and Alignment's Structural Technical course, DuPont's Refinish and Color Matching course and I-Car courses.

Alan currently manages USAA’s aftermarket parts program, previously managed the USAA Streamlined Appraisal and Repair Service (STARS®) and physical damage field re-inspection programs, and is a point of contact for USAA’s physical damage repair and parts programs. He is trained as a Tier One Business Project Manager and is USAA’s subject matter expert in for USAA on their Quality Replacement Parts program, diminution in value, STARS®, the auto claims physical damage appraiser re-inspection programs, USAA claims systems, insurance estimating platforms, and total loss procedures. He also serves as an advisor and subject matter expert for USAA’s auto claims regulatory compliance in the United States, U.S. Territories, and overseas locations.

Both Rod and Alan are from San Antonio and are avid musicians.

“I, like many in the industry, have known and respected both Rod and Alan’s expertise for many years. We are thrilled to have them take leadership positions in CAPA’s critically important Technical Committee,” said Jack Gillis, Executive Director of the non-profit association.

“CAPA is fortunate to have such a broad range of industry expertise represented on our Technical Committee,” stated Debbie Klouser, CAPA’s Director of Operations. “The Committee members’ insight into issues facing the repair parts industry and guidance with the program are extremely important to CAPA’s continuing success.”

CAPA’s Technical Committee includes:

Alan Bush	USAA Insurance
Jerry Chen	Maxzone Vehicle Lighting Corporation
Ray Chen	Parts Channel Inc.
Bill Dornon	LKQ-Keystone
Rod Enlow	RENLOW Auto Technical Consulting, Inc.
Wayne Fish	Southwest Plating, Inc.
Fred Hoyle	Production Bumper Stampings, Inc.
Michael Koren	Continental Auto Parts
Joe Lacy	GEICO
Bill Leise	State Farm Mutual Insurance Co.
Keith Manich	Sterling Collision Center
Tony Passwater	QASI
Mark Woirel	Allstate Insurance

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The Certified Automotive Parts Association, founded in 1987, is the nation’s only independent, non-profit, certification organization for automotive crash parts whose sole purpose it to ensure that both consumers and the industry have the means to identify high quality parts via the CAPA Quality Seal. CAPA is an ANSI accredited standards developer for competitive crash repair parts. For more information see www.CAPAcertified.org.